

(A Government undertaking sponsored by Union Bank of India)

HEAD OFFICE :: GUNTUR

Guntur

Dept. :Information Technology

Date: 14.11.2022

<u>Addendum - I</u>

<u>RFP for Supply of hardware and software for Implementation, Customization,</u> <u>Integration & Maintenance of Account Aggregator solution for a period of 5 years</u>

Tender Reference	: 099/51/RFP/2022-23/07, Date: 31.10.2022
Date of Addendum	: 14-11-2022

Purpose of Addendum:

Amendments in RFP document	Page Nos- 8, 13, 15 & 16
Clarifications in RFP document	Page Nos - 6, 7, 8, 13, 35, 40 & 51

Amendments:

Page	Current Clause details	To be amended as		
No.				
15 &16	Earnest Money Deposit (EMD)	Two new clauses to be added as under.		
	Addition of two new clauses	ix The MSME Bidders should submit the "EMD/Bid Security Declaration" on their organization's letter head as per the Annexure - 14 duly signed and stamped by their authorized signatory.		
		(The Annexure - 14 is enclosed to the Addendum).		
		x The EMD can be paid through NEFT to the below account:		
		A/c No.79991025400017		
		IFSCode: UBIN0CG7999		
15	RFP Fees	One new clause to be added as under.		
	Addition of one new clause	The RFP fee can be paid through NEFT to the below account:		
		A/c No.79991025400017 IFSCode: UBIN0CG7999		
	(i) of 5. Bidder's Eligibilty	(i) of 5. Bidder's Eligibilty Criteria		
	Criteria			
	-	The bidder should be a Public or Private Limited		
	The bidder should be a	Company/Partnership firm/ Sole proprietary concern/LLP in existence for a minimum period of five		
	Public or Private Limited	years as on this date of RFP.		
	Company/Partnership firm/ Sole proprietary			
12	concern in existence for a			
13	concern in existence for a			



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minimum period of five years as on this date of RFP.	
	Broad Scope of Work:
Broad Scope of Work: However, future integration with other aggregators will be done ar integration cost quoted by arriving at pro-rata cost of one aggregator.	commercial bid Form-B is attached.

Clarifications:

Page No.	Clause	Clarification sought	Clarification given
7	3.iv.a Integration with Core Banking Solution (Finacle 7x & the proposed higher version 10x)	Can we use API based approach?	The bidder may use API based approach.
51	Annexure 10 (Articles of Agreement)	Kindly advise if the "Articles of agreement" has to be signed at the time of bid submission or after the award of contract.	The "Articles of agreement" has to be signed after the award of contract.
6	3.ii.b The proposed solution should have user friendly interface for customers and for the branches. Any customizations are to be carried out on Bank's advice at no additional cost.	There has to be some cap on customization, we cannot keep it open ended.	The AA ecosystem is in nascent stages, any customization should be carried out on Bank's advice at no additional cost.
7	3.iv.b and c Integration with other systems.	Perfios will help bank to integrate, the system and provide guidance on same	It is the bidder's scope and responsibility to integrate with other systems.



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6	Broad Scope of Work: iii. Supply, installation and maintenance of required hardware and supporting software at DC, DR & UAT setup: Broad Scope of Work:	Please clarify on the location required hardware and support.	Our DC & DR are located at Hyderabad and Chennai respectively.
8	Broad Scope of Work: The bidder needs to deploy resource/s at Guntur location for the period from 09:30 AM to 7:30 PM on all 365 days.	If this is including all national holidays.	The bidder is expected to provide resources on all 365 days.
13	 5. Bidders' Eligibility Criteria: iii. The bidder should be Sahamati empanelled /listed Technology Service Provider (TSP) for the Account Aggregator Ecosystem as on the date of this RFP. 	We have been listed with PSUs as TSP. Please clarify.	No Change in RFP Terms and Conditions.
35	Phone Number (with STD Code):	We have offices in Bangalore, Mumbai, Delhi and Noida not in Hyderabad, is it ok we give contact person details of Mumbai region.	The bidder may provide the contact details for better liaison and project execution.
40	Annexure-6 - Eligibility Criteria 8. In this RFP either authorized representative / distributor / dealer in India on behalf of Principal OEM (Original Equipment Manufacturer) or Principal OEM itself can bid but both cannot bid simultaneously. In such case OEM bid will only be accepted. If an agent / distributor submits bid on behalf of the Principal OEM, the same agent / distributor shall not submit a bid on behalf of	Self-declaration / Undertaking document on company's letter head will suffice ?	Please provide compliance as per the annexure. The bidder may submit self-declaration.



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another Principal OEM in	
the same tender for the	
same item or product.	
9. The service provider	
must comply with all the	
above mentioned criteria.	
Non-compliance of any of	
the criteria will entail	
rejection of the offer	
summarily. Documentary	
Evidence for compliance	
to each of the eligibility	
criteria must be enclosed	
along with the bid	
together with references.	
Undertaking for	
subsequent submission of	
any of the required	
document will not be	
entertained under any	
circumstances. However,	
the Bank reserves the	
right to seek clarifications	
on the already submitted	
documents. Non-	
compliance of any of the	
criteria will entail	
rejection of the offer	
summarily. Any decision	
of the Bank in this regard	
shall be final, conclusive	
and binding upon the	
bidder.	

All the other terms and conditions of the RFP read with Addendum-I remain unchanged.

Place : Guntur Date : 14.11.2022 Dr. B V RAMANA RAO GENERAL MANAGER

Annexure - 14

Bid Security Declaration Form

To The General Manager, Chaitanya Godavari Grameena bank, Head office, 3rd Floor, Raghu Mansion, 4/1, Brodipet, Guntur - 522 002.

We, the undersigned, declare that:

We understand that bids must be supported by a Bid Securing Declaration.

We accept that we may be disqualified from bidding for any contract with the bank for a period of five years from the date of notification if we are in a breach of any obligation under the bid conditions,

- The bidder withdraws his bid before opening of the bids.
- The bidder withdraws his bid after opening of the bids but before acceptance of "Letter of Intent" or "Purchase Order".
- The selected bidder withdraws his bid / proposal before furnishing an unconditional and irrevocable Performance Bank Guarantee.
- The bidder violates any of the provisions of the terms and conditions of the RFP in the process of evaluation and up to submission of Performance Bank Guarantee.

We understand this Bid Securing Declaration shall cease to be valid if we are not the successful Bidder or after the expiration of the validity of our Bid.

With kind regards

Yours sincerely

Authorised Signatory:

Name:

Title/position:

Date:

Company Seal:

duly authorised for and on behalf of

COMMERCIAL BID FORM-B

Table I: Hardware Cost (Amount in Rs.)

SI No	Description	Qty (A)	Unit Cost with 3 years warranty (B)	Total Cost (C=Ax B)	4 th year AMC Unit Cost (D)	5 th year AMC Unit Cost (E)	Grand Total Cost (F=C+D+E)	GST%
			Data Centre	(DC)				
	Server with Operating System							
1	Other Hardware items- Please mention							
	Other Hardware items-Please mention							
	Other Hardware items- Please mention							
			Data Recove	ery (DR) &	UAT			
	Server with Operating System							
2	Other Hardware items- Please mention							
	Other Hardware items- Please mention							
	Other Hardware items- Please mention							
	Total Cost (Tal	ble I)						

SI. No	Description	Qty (A)	Unit Cost (B)	Total Cost (C=AxB)	2 nd year ATS Unit Cost (D)	3 rd year ATS Unit Cost (E)	4 th year ATS Unit Cost (F)	5 th year ATS Unit Cost (G)	Grand Total Cost (H=C+D+E +F+G)	GST%
1	Account Aggregator (AA) Solution with Perpetual Enterprise License with one year ATS	N.A.								
2	One Time Implementation Cost	N.A.								
3	Database Management System (DBMS) with one year ATS									
4	Other Software items with one year ATS- Please mention									
5	Other Software items withone year ATS - Pleasemention									
	Total Cost (Tal	ole II)								

Table II : Software Cost for DC, DR & UAT(Amount in Rs.)

Table III : Facility Management Cost (Amount in Rs.)

SI. No.	Items	Qty (A)	Unit Cost Per Month (B)	Total Cost (C=AxBx60)	GST %
1	Facility Management Services (FMS) - For One resource to be available 365 days.	1			
	Total Cost (Table III)				

Table IV : Future integration cost for aggregator (Amount in Rs.)

SI. No.	Items	Qty	Unit Cost	GST%
1	Future integration cost for one aggregator	1		
	Total Cost (Table IV)			

Table V: Total Cost of Ownership (Amount in Rs.)

SI.	Items	Total Price without Taxes
1	Hardware Cost (Table I)	
2	Software Cost for DC, DR & UAT(Table II)	
3	Facility Management Cost (Table III)	
4	Future integration cost for aggregator (Table IV)	
5	Total cost of ownership, TCO (Table I + Table II + Table III + Table IV) (in figures)	
6	Total cost of ownership, TCO (Table I + Table II + Table III + Table IV) (in words)	

i. We hereby confirm that quotes mentioned in this commercial bid are strictly as per the format in RFP.

ii. We also confirm that the above mentioned rates are accurate. In case of any anomalies in the calculation for arriving at TCO, the Bank will have the right to rectify the same as mentioned in the commercial evaluation process and it will be binding upon our company. iii. We have ensured that the price information is filled in the Commercial Offer at appropriate column without any typographical or arithmetic errors. All fields have been filled in correctly.

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iv. We have not added or modified any clauses / statements / recordings / declarations in the commercial offer, which is conditional and / or qualified or subjected to suggestions, which contain any deviation in terms & conditions or any specification.
v. We have understood that in case of non-adherence to any of the above, our offer will be summarily rejected.
vi. We hereby agree to abide by all the terms and conditions mentioned in the Bank's RFP and subsequent pre-bid and amendments.

Company Seal

Authorized Signatory

Date Name & Designation:

Note:

i. In case of discrepancy between figures and words, the amount in words shall prevail.

ii. Present Rate of tax, if applicable, should be quoted in respective columns. The Bank will pay the applicable taxes for the above mentioned tax type ruling at the time of actual delivery of service/implementation and resultant billing. However, no other tax type will be paid. The Octroi / Entry Tax will be paid extra, wherever applicable on submission of actual tax receipt.

iii. Bank has discretion to keep any of the line item mentioned above as optional as per Bank's requirement.

iv. Please note that any commercial offer which is conditional and / or qualified or subjected to suggestions will also be summarily rejected. This offer shall not contain any deviation in terms & condition or any specifications, if so such offer will be summarily rejected. v. All prices should be quoted in Indian Rupees (INR) only.

vi. The TCO (Total Cost of Ownership) will be exclusive of GST. However the GST and other applicable taxes will be paid as per actuals at the time of resultant billing.

vii. Bank will not communicate with OEM / OSD for any queries.

viii. The quantity mentioned above is only indicative and may change at the time of issuance of Purchase Order.